

## Privacy notice

Croatian Academic and Research Network - CARNET, being a registry of .hr domains, respects privacy and security of its users. Therefore, by the means of this Privacy Notice we wish to inform you about personal data we collect, how we use it and how we take care of its protection, as well as to inform you of your data processing rights.

### Data we collect

The registry of .hr domains collects personal data of the domain holders for the purpose of registration and administration of those domains. Those data are not used for any other purposes according to the Article 6, Item 1 b) of the (EU) Regulation 2016/679 of the European Parliament and Council dated April 27<sup>th</sup> 2016 relevant to the protection of the individuals with the regard to the processing of personal data and free movement of such data, as well as repealing the Directive 95/46/EZ (General Data Protection Regulation), (SL L 119, 4.5. 2016.)

During the process of domain registration, CARNET is collecting the following personal data; name and surname of the domain holder, address of the holder, phone number of the holder, personal identification number of the holder and email address.

All personal data are solely used for the purpose they have been collected for.

### User identification

In accordance with the Zakon o kibernetičkoj sigurnosti NN 14/2024-254 (Cybersecurity Act), published on February 7, 2024, the Registry and registrars of .hr domains are required to verify the exact identity of domain holders during the registration process based on secure and reliable systems and data sources, to verify the users.

For successful verification, after submitting a domain registration request, the user is required to provide the selected registrar with a copy of one of the appropriate documents listed at [https://domene.hr/en/portal/register/user\\_verification](https://domene.hr/en/portal/register/user_verification).

### Period in which the personal data are stored

According to the Article 48 of the Law on Cybersecurity (Official Gazette 14/2024), the national Internet top level domain registry and registrars are obliged to keep the data, information and

documentation collected during domain registration for 25 years from the termination of the user's right to use the domain.

### Transfer of your personal data

Personal data of domain holders and persons in charge of contact with domain holder are not publicly available but may be provided to the third person upon request for delivery of personal data in accordance with the legal obligation from Article 48 of the Cybersecurity Act (NN 14/2024) and if there is a legitimate interest. Domain holder will be informed by the Register when such data transfer is to be carried out.

### Access and update of your personal data

At any time, domain holder has the following rights:

- Right of access and right of insight to data.
- Right of being informed of personal data processing.
- Right to data transfer.
- Right to withdrawal of consent.
- Right to opposition.
- Right to correct or modify personal data in case when the data are incomplete or incorrect.
- Right to erasure in cases when there is cessation of the purpose of processing, withdrawal of consent or in case of opposition.

### Personal data security

We undertake all technical and organizational security measures in order to protect your personal data from unauthorised or unlawful handling and from its accidental loss, destruction or alterations.

### Identity and contact details of the Data Protection Officer

Relevant to the valid regulations CARNET has appointed a Data Protection Officer which can be contacted for all matters related to the processing of your data or to exercise your rights for protection of personal data in CARNET.

<https://www.carnet.hr/zastita-osobnih-podataka/>

### Supervisory Authority

If you have a complaint related to your own rights the complaint can be submitted to the Supervisory Authority for Protection of Personal Data, i.e. Agency for Protection of Personal Data (AZOP).

Agency for Protection of Personal Data (Agencija za zaštitu osobnih podataka)

Martićeva ulica 14

10 000 Zagreb

<https://azop.hr/>

### Notification on changes

All changes of Privacy Notice shall be timely posted on this web page or made available to users in any other appropriate manner.